1

DON'T TAKE IT PERSONAL

THEIR SHORT ANSWERS OR LACK OF EYE CONTACT MAY NOT BE MEANT AS DISRESPECT

2

HAVE A CALM PRESENCE

MISERY LOVES COMPANY SO KEEP YOUR MOOD LIGHT AND POSITIVE

3 Be patient

GIVE THEM TIME TO RESPOND. PRESSURING FOR AN ANSWER IS A SUREFIRE WAY TO GET THEM TO STOP TALKING

4

BE CURIOUS

ASK OPEN-ENDED QUESTIONS THAT LEAD TO MORE OPEN CONVERSATION

5

COMMUNICATE OPENNESS VERBALLY AND NONVERBALLY

SHOW THEM THROUGH YOUR BODY AND WORDS
THAT YOU ARE INTERESTED AND CARE